

**CABINET SUPPORT OFFICE  
SWYDDFA CYMORTH Y CABINET**



County Hall  
Cardiff,  
CF10 4UW  
Tel: (029) 2087 2087

Neuadd y Sir  
Caerdydd,  
CF10 4UW  
Ffôn: (029) 2087 2088

My Ref / Fy Ref: CM30333

Date / Dyddiad: 23rd March 2015

Councillor Mary McGarry  
Cardiff County Council  
County Hall  
Atlantic Wharf  
Butetown  
Cardiff  
CF10 4UW

Dear / Annwyl Mary

**Scrutiny - Community & Adult Services Scrutiny Committee, 4 March 2015 -  
Assessment And Care Management Business Process Review**

Thank you for letter of 9<sup>th</sup> March 2015 with regard to the Assessment & Care Management (ACM) Business Process Review, which was before the committee on 4<sup>th</sup> March.

With regard to the 2015/16 savings expectations for ACM; of the £761k, £340k will be achieved through the full year effect of the social workers who left via VS during 2014/15. And, in addition, there are a number of vacant posts that will be offered up, which could constitute an additional figure of £430,000.

The measures reported to the committee in terms of ongoing CareFirst improvements, coupled with the beneficial impact of the implementation of the Proactis system on case manager time, will continue to offer mitigation of any potential impact on service delivery. At the same time, the configuration of care management teams will be closely monitored to ensure we have the right people in the right places to maintain an effective and efficient service.

Yours sincerely  
Yn gwyir

**Councillor / Y Cynghorydd Susan Elsmore  
Cabinet Member for Health, Housing & Wellbeing  
Aelod Cabinet dros Iechyd, Tai a Lles**

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